

# FLUIDFILLER Return and Refund Policy

Thank you for purchasing a FluidFiller – Fluid Acquisition tool. If you are not entirely satisfied with your purchase, we are here to help.

## Returns

You have 30 calendar days to return your FluidFiller from the date you purchased it. To be eligible for a return, the FluidFiller must be unused and in the same condition that you received it. It must be in the original packaging. You must provide the receipt or proof of purchase. You must call for a “Return Material Authorization” (RMA) at 951-683-8777

## Refunds

Once your FluidFiller is received, we will inspect it and notify you that we have received your returned FluidFiller. We will notify you on the status of your refund 3after inspecting the FluidFiller. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a 1 week, depending on your card issuer's policies.

## Shipping

You are responsible for paying the shipping costs to return the FluidFiller. Shipping costs are non-refundable. After inspection of your returned FluidFiller, if we deem that it does not meet our return requirements, it will be shipped back to you and the cost of shipping will be billed to you credit card.

## Contact Us

If you have any questions on how to return your FluidFiller to us, contact us at 951-683-8777